## WORKSHOP REPORT

A one-day workshop titled "The Ayushman Bharat Scheme's Effectiveness among the Underprivileged People of Chhattisgarh State" was organized in collaboration by Pandit Sundarlal Sharma (Open) University, Chhattisgarh, Bilaspur (PSSOU), Atal Bihari Vajpayee University, Bilaspur, Chhattisgarh, Amity University Raipur, Chhattisgarh, and Govt. Mahamaya College, Ratanpur, Chhattisgarh. This event, sponsored by the Indian Council of Social Science Research (ICSSR), New Delhi, took place on February 16, 2024.

### **Registration and Inauguration**

The workshop began with registration from 9am to 10am. Following registration, Dr. Anita Singh, Assistant Professor at the Department of Education, PSSOU Chhattisgarh, led the inauguration as the event's anchor. The official program commenced at 10 am with the traditional lighting of the lamp before the Goddess Saraswati, symbolizing the invocation of knowledge.

This event was graced by the presence of Prof. Bansh Gopal Singh, Vice Chancellor of Pandit Sundarlal Sharma (Open) University (PSSOU), Chhattisgarh. Distinguished chief guests included Prof. B. D. Mishra and Prof. Sanjay Pandey, both Professors at the School of Management Studies, Guru Ghasidas University, Bilaspur, Chhattisgarh. Special guests for the day were Dr. Ranjana Gupta, District Health Officer of Bilaspur, Chhattisgarh, and Mr. Hardik Selarka, Hospital Consultant for the Ayushman Bharat Scheme, Bilaspur, Chhattisgarh. The project directors honored these dignitaries, including the chief and special guests, with flowerpots as a gesture of appreciation.













#### **Technical Session 1:**

The first technical session commenced at 10:15 am, featuring Prof. Bansh Gopal Singh, Vice Chancellor of Pandit Sundarlal Sharma (Open) University (PSSOU), Chhattisgarh, as the first speaker. He provided invaluable suggestions for the project, lauding the achievements reached and the work conducted. Prof. Singh underscored the importance of scholarly research in societal improvement and praised the government's financial support for assessing the scheme's effectiveness.

At 10:30 am, Prof. Shobhit Kumar Bajpayee, Project Director of the ICSSR Short Term Project and Professor & Head of the Department of Commerce at PSSOU, offered an initial overview of the project. He discussed its inception, journey, and impending completion, acknowledging the dedication of team members towards the project's success.

Following Prof. Bajpayee, Prof. B.D. Mishra, Professor of Management Studies at Guru Ghasidas University, Bilaspur, Chhattisgarh, took the floor at 10:45 am. He praised the project's relevance and its focus on the Ayushman Bharat Scheme, highlighting its significant positive impact on reducing healthcare financial burdens for many individuals. Prof. Mishra emphasized the necessity of exploring the scheme's benefits further and concluded with congratulations to the team for their commendable work.

Dr. Pushkar Dubey, Project Director of the ICSSR Short Term Project and Assistant Professor & Head of the Department of Management at PSSOU, wrapped up the session at 10:55 am. He extended a vote of thanks to the dignitaries, guests, faculty members, research scholars, and students for their presence and contributions. Dr. Dubey expressed gratitude towards everyone's dedication, which ensured the project's timely completion.

The session concluded with a tea break at 11 am, providing an opportunity for all participants to network and discuss the morning's insights.









### **Technical Session 2: Final Report Presentation**

The second technical session of the workshop, held at 11:15 am, focused on a detailed discussion of the final report of the project titled "Analysing the Effectiveness of Ayushman Bharat in Improving Healthcare Access for the Underprivileged: An Empirical Study in Select Areas of Chhattisgarh State". Dr. Pushkar Dubey, the Project Coordinator and Director (ICSSR Short Term Project), as well as Assistant Professor and Head of the Department of Management at PSSOU Chhattisgarh, led the presentation.

Dr. Dubey opened the session by highlighting the current state of poverty in India and the financial challenges faced by underprivileged communities in accessing healthcare services. He emphasized the importance of robust healthcare infrastructure and services as the foundation for a country's development, particularly noting the struggles faced by India's healthcare system during the Covid-19 pandemic in serving millions of patients. He proceeded to describe the methodology of the study, which included a review of various literatures to develop a conceptual model, formulate research objectives and hypotheses, and apply necessary analytical tools. Dr. Dubey systematically presented the study's findings, aligning them with the research objectives, and offered recommendations based on these findings. Key suggestions from the study included increasing financial coverage, encompassing all major diseases, ensuring reimbursements for

hospitals, providing regular training and feedback in hospitals, and enhancing communication between hospitals and government officials.

Following the presentation, attendees, including faculty members, research scholars, students, and other participants, engaged in a Q&A session. Questions ranged from the approach used to contact beneficiaries to inquiries about data sources and suggestions for expanding the scheme's coverage. Dr. Dubey addressed each query thoroughly.

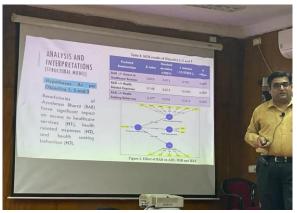
Prof. B.D. Mishra, the chief guest, praised the study's quality and effort but posed questions regarding the comparison of socio-economic status with 2011 census data. Dr. Dubey clarified that such comparison was outside the scope of the current study's objectives but acknowledged the potential for future research in this area.

The session concluded at 2 pm, followed by a lunch break for all attendees.













#### **Technical Session 3: Sharing Experiences and Challenges**

The third technical session commenced at 2:40 pm, featuring insightful contributions from the project directors—Dr. Sumona Bhattacharya, Dr. Jaya Chawla, Dr. Kailash Kumar Sahu—and the research team, including research associates, assistants, and field investigators. This session was dedicated to sharing the practical experiences and challenges encountered during field investigations. The participants discussed the obstacles they faced in gathering data and interacting with the study population, providing a real-world glimpse into the research process. The session concluded at 4:00 pm, followed by a tea break for all attendees.



#### Valedictory Session: Insights and Conclusions

The valedictory session began at 4:15 pm with the chief guests offering constructive feedback and valuable insights on how to enhance the final report of the study. Special guests also took the stage to share enlightening information about the Ayushman Bharat scheme, highlighting a specific process that allows beneficiaries, both from Below Poverty Line (BPL) and Above Poverty Line (APL) categories, to request necessary treatments not covered under the scheme through hospital referrals to the chief minister's office, ensuring rapid approval within a few days.

Prof. Shobhit Kumar Bajpayee, at 4:45 pm, gracefully concluded the workshop by expressing gratitude towards all dignitaries, guests, faculty members, researchers, students, and other participants for their

invaluable suggestions and unwavering support throughout the workshop. He acknowledged Dr. Anita Singh for her exceptional anchoring work and reassured that all feedback would be taken into consideration during the final report preparation. With 128 participants/attendees of the workshop, it officially ended at 5:00 pm, marking a successful day of knowledge exchange and collaborative effort towards understanding and improving the Ayushman Bharat scheme's impact on healthcare accessibility for the underprivileged in Chhattisgarh.













## **Press Cutting**

## Dainik Bhaskar (18/02/2024)

# जो समाज व नीतियों के निर्माण में जरूरी, उन शोधों को दें बढावा



बिलासपुर । ओपन यूनिवर्सिटी में एक दिवसीय कार्यशाला का आयोजन किया गया। इसका विषय छत्तीसगढ राज्य के वींचत लोगों के बीच आयष्मान भारत योजनाओं की प्रभावशीलता का अध्ययन था। संयोजक प्रो. शोभित बाजपेई ने कार्यक्रम की रूपरेखा बताई। मुख्य अतिथि कुलपति प्रो. बंशगोपाल सिंह ने कोलैबोरेटिव रिसर्च पर बल देते हुएकहा कि भविष्य में इस तरह के शोध, जो समाज तथा नीतियों के निर्माण में आवश्यक है, उनको बढ़ावा देना होगा। प्रोजेक्ट कोऑर्डिनेटर डॉ. पुष्कर दुबे ने द्वितीय सत्र की शुरुआत की। जिला स्वास्थ्य अधिकारी डॉ. रंजना गृप्ता, सीय के प्राध्यापक डॉ. विश्वदीप मिश्रा, डॉ. संजय पांडे, हार्दिक सेलार्का विषय विशेषज्ञ रहे। सभी ने भविष्य में किए जाने वाले शोध संभावनाओं पर मंथन किया।

## Navbharat (18/02/2024)

# नीतियों के निर्माण में आवश्यक शोध को बढ़ावा देना होगाः प्रो सिंह

पं सुंदरलाल शर्मा मुक्त विवि में एक दिवसीय कार्यशाला



नवभारत रिपोर्टर । बिलासपुर।

पंडित सुंदरलाल शर्मा मुक्त विश्वविद्यालय छत्तीसगढ़ बिलासपुर में छत्तीसगढ़ राज्य के वींचत लोगों के बींच आयुष्मान भारत योजनाओं की प्रभावशीलता का अध्ययन विषय पर एक दिवसीय कार्यशाला का आयोजन किया गया।

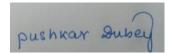
कार्यशाला का आयोजन भारतीय सामाजिक विज्ञान परिषद नई दिल्ली के सहयोग से किया गया। संयोजक भारत के हिस्सी के सहिता से ताजनी गया। स्थापक ग्री शोभित कुमार बाजपेयी ने कार्यक्रम की रूपरेखा रखी। कार्यशाला में पंडित सुंदरलाल शर्मा मुक्त विवि अटल विश्वविद्यालय बिलासपुर, एमिटी यूनिवर्सिटी रायपुर तथा शासकीय महामाया कॉलेज बिलासपुर के शिक्षकों द्वारा छत्तीसगढ़ राज्य में आयुष्मान भारत योजना में किए गए शोध निष्कर्ष को साझा करने हेतु आयोजन किया गया। यह शोध कार्य भारतीय सामाजिक विज्ञान परिषद नई दिल्ली से अनुदान प्राप्त है। उद्घाटन सत्र में मुख्य अतिथि के रूप में कुलपति प्रो बंश गोपाल सिंह ने कोलैबोरेटिव रिसर्च पर बल देते हुए कहा कि भविष्य में इस तरह के शोध जो समाज तथा नीतियों के निर्माण में आवश्यक है को बढ़ावा देना होगा। उन्होंने आशा जताई कि,संयुक्त तत्वावधान में किए गए आयुष्मान भारत योजना पर शोध से निश्चित ही समाज को लाभ होगा।

#### शोध संभावनाओं पर मंथन

शाधि संभावनाओं पर मध्य कार्यक्रम के द्वितीय तकनीकी सत्र में डी पुकर दुवे प्रोजेव्द कोओर्डिनेटर ने विस्तार रूप से किए गए शोध पर फ्रांस डारा डिला खारक ओर्क्सार के रूप में डी रंजना गुरा, जिला खारक ओर्क्सार, विस्तारम्, डॉ विश्ववंधि मिन्ना, विभाग प्रमुख प्रकेश अध्ययन संकार, गुरु पासीदास विवित डॉ संजय पाँड, प्राध्यापक प्रवेध अध्ययन संकार, गुरु पासीदास विवित तथा डॉविंक सेलारका, अस्पताल सलाकार एवं पीएमेंपनीय्यार्थ में प्रमुख विश्ववंधिक विश्ववंधिक प्राप्तार के प्रमुख के प्रमुख के प्रमुख विश्ववंधिक सेलारका, अस्पताल सलाकार एवं पीएमेंपनियार्थ में मेंप्रका निर्मार्थ विवतंधिक प्रमुख में में कर जो क्यों को प्रमुख विश्ववंधिक सेलारका, अस्पताल सलाकार एवं पीएमेंपनियार्थ में के प्रमुख विश्ववंधिक सेलारका, अस्पताल स्वात्वंधिक सेलारका, अस्पताल स्वात्वंधिक सेलारका, अस्पताल स्वात्वंधिक सेलारका, अस्पताल सेलारका, अस्पताल सेलारका, अस्पताल सेलारका, अस्पताल सेलारका, अस्पताल के स्वात्वंधिक सेलारका, अस्पताल सेलारका, अस्पताल के स्वात्वंधिक सेलारका, अस्पताल सेलारका, अस्पताल किंगा, अस्पताल के स्वात्वंधिक सेलारका, अस्पताल सेलारका, अस्पताल के स्वात्वंधिक सेलारका, अस्पताल सेलारका, अस्पताल के स्वात्वंधिक सेलारका, अस्पताल सेलारका, अ जानकरियां साझा किए।

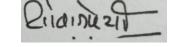
#### सबकी उपस्थिति

कार्यक्रम के तृतीय सत्र में शिक्षक, आयुष्मान मित्र, शोधार्थी तथा योजना से जुड़े अन्य हितधारकों ने विस्तार से शोध निष्कर्ष पर चर्चा की। इस अवसर पर विश्वविद्यालय के शिक्षक, परियोजना कार्य के अन्य डायरेक्टर डॉ सुमोना भट्टाचार्य, डॉ जया चावला, डॉ कैलाश साहू सहित विवि के अन्य अधिकारी कर्मचारी उपस्थित रहे। संचालन डॉ अनीता सिंह द्वारा किया गया।



### Dr. Pushkar Dubey

**Project Coordinator** ICSSR Short-Term Project 2023-24 Asst. Prof. & Head, Dept. of Management Pandit Sundarlal Sharma (Open) University Chhattisgarh



#### Prof. Shobhit Kumar Bajpayee

Project Director ICSSR Short-Term Project 2023-24 Professor & Head, Dept. of Commerce Pandit Sundarlal Sharma (Open) University Chhattisgarh

# **Attendance Sheet**

One Day Workshop on

'The Study of Ayushman Bharat Scheme's Effectiveness among the Underprivileged People of Chhattisgarh State' sponsored by Indian Council of Social Science Research in collaboration with Atal Bihari Vajpayee University Bilaspur Chhattisgarh, Amity University Chhattisgarh and Government Mahamaya College

## Organized by

## Pandit Sundarlal Sharma (Open) University Chhattisgarh, Bilaspur (CG)

Date: 16/02/2024

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120	SUREER CHOUDHARY	KIDSIR OPERETOR (CHL TUMGACH)	Surer	
121	Shrava ky. Diwan		Spuin.	
122	Satyendra Patel	Klosk Operation (CHL Pithory)	Satyenda	at 1
123	ahunnulal Suhy	Klosk operator (DH Mahasu	ma) (kulu	
124	Gayitri Vishwakan	ng Kiosk ope. (Bugbuhehng)	Gaziti	
125	Gorin d Dahariya	Myss. Opens (PHC Thelap)	Goine	
126	Bhustonlacsahy	KIOSK operary (PHE Birkoni)	Bluby	

127 Block this asswary	Aushman One. (PHL Naryapana Mahasomund	Anici
128 ay kumar Bhoi	Aushman one. (PHE Naryapan	3 Deshot
	Mahasomund	