



पण्डित सुन्दरलाल शर्मा (मुक्त) विश्वविद्यालय छत्तीसगढ़

कोनी – बिरकोना मार्ग, बिलासपुर (छ.ग.) 495009 दूरभाष क्रमांक : (07752 – 240712)
(छ.ग. शासन के अधिनियम क्रमांक 26 सन् 2004 द्वारा स्थापित)

www.pssou.ac.in E-mail-registrar@pssou.ac.in

5.1.5 Modes employed by the Institution to attend to learners queries

| Year | Type of Approach | Number of the queries received | Number of queries addressed |
|---------|---|--------------------------------|-----------------------------|
| 2022-23 | 1. Social Media | 1097 | 1097 |
| | 2. Email Support | 2532 | 2532 |
| | 3. Student service centre/Inquiry Counter | 1330 | 1330 |
| | 4. Postal Communication | 9403 | 9403 |
| | 5. Web conferencing | 205 | 205 |
| | 6. App Based Support (Available) | 00 | 00 |

Help Desk- https://www.pssou.ac.in/index?page=element&id=HELP_DESK

App Based Support- <https://play.google.com/store/apps/details?id=pssou.ac.in>