

PT. SUNDARLAL SHARMA OPEN UNIVERSITY,
CHHATTISGARH



ACTION TAKEN REPORT
ON
STUDENT'S FEEDBACK
2019-20

VERIFIED

REGISTRAR
Pt. Sunderlal Sharma (Open)
University Chhattisgarh
BILASPUR (C.G.)

Dr. Anita Singh
Incharge NAAC Criteria-1
PSSOU, CG Bilaspur

STUDENT'S FEEDBACK ACTION TAKEN REPORT

2019-20

After taking feedback from students, certain points were discussed and solutions were provided for them

S.no.	Particulars	Action taken
1	प्राथमिक चिकित्सा किट की व्यवस्था 24/7 मेन गेट में गार्ड के पास होना चाहिए, इसकी कमी नजर आई	Problem was taken for due consideration and corrective action was taken accordingly
2	To provide the e-learning material in pdf. Format to the learner	University website is facilitated with study material of all subjects in pdf format in 'student corner' section. E-learning material is placed in the university website (pssou.ac.in) to facilitate the learner.
3	To provide D.E.L.E.D study materials in English language and to upgrade the available contents in various courses.	The issue was addressed by placing the same before concern department and course of action for future is in progress. The faculties of concern subjects were asked to prepare content/notes in English and make available for students.

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**ACTION TAKEN REPORT
ON
EMPLOYEE'S FEEDBACK
2020-21**

VERIFIED

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Pt. Sunderlal Sharma (Open)
University Chhattisgarh
BILASPUR (C.G.)

Dr. Anita Singh
Incharge NAAC Criteria-I
PSSOU, CG Bilaspur

EMPLOYEE'S FEEDBACK ACTION TAKEN REPORT

2020-21

After taking feedback from employee, certain points were discussed and solutions were provided for them:

S.no.	Particulars	Action taken
1.	University should provide canteen facility in the campus	The issue is under purview.

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**ACTION TAKEN REPORT
ON
ACADEMIC COUNSELLOR FEEDBACK
2020-21**

VERIFIED

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University Chhattisgarh
BILASPUR (C.G.)

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**ACADEMIC COUNSELLOR FEEDBACK ACTION TAKEN REPORT
2020-21**

After taking feedback from academic counsellor, certain points were discussed and solutions were provided for them

S.no.	Particulars	Action taken
1	Counsellor should frequently interact with the learners	Academic Counsellor interacts with the learners during the classes, feedback compulsion has also been kept at the end of session.
2	Self-learning material should be available before counselling session	Study material are provided from the beginning of the session, though formal instructions circulated on suggestion for addressing the issue.
3	Online access to SLM/OER	University website is equipped with online open educational resources and SLMs which can be accessed on anytime basis.

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**ACTION TAKEN REPORT
ON
TEACHER'S FEEDBACK
2020-21**

VERIFIED

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TEACHER'S FEEDBACK ACTION TAKEN REPORT

2020-21

After taking feedback from teachers, certain points were discussed and solutions were provided for them:

S.no.	Particulars	Action taken
1	New books should be purchased for library	Faculties were asked to suggest the name of books as per the new latest edition in the syllabus. And some good number of books have already been purchased along with journals and newspapers.
2	Enhanced Lab facility should be provided	University is provided with well-equipped science lab for UG students.
3	Technology should be incorporated more into syllabus transmission to make the lectures interactive and engaging	Efforts are being made to technologically support teachers in the classrooms. Many teachers have been provided with adequate technical resources for improved teaching experiences.

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2020-21**

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STUDENT'S FEEDBACK ACTION TAKEN REPORT

2020-21

After taking feedback from students, certain points were discussed and solutions were provided for them

S.no.	Particulars	Action taken
1	पूरे सत्र में कम से कम 3 बार ऑनलाइन परामर्श क्लास होना चाहिए। ताकि विद्यार्थियों को अच्छा सही से सुविधा मिल सके, जानकारी प्राप्त हो सके।	Online counselling classes are being conducted on regular basis
2	Study material should be Hindi and English medium.	Reference material are being provided wherever English contents of material are not available.
3	More courses should be added to the existing programme	Few more new courses were added in the curriculum as formal instructions were circulated about the suggestion through competent authority for addressing the issue.

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**ACTION TAKEN REPORT
ON
STUDENT'S FEEDBACK
2021-22**

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STUDENTS FEEDBACK ACTION TAKEN REPORT

2021-22

After taking feedback from students, certain points were discussed and solutions were provided for them

S.no.	Particulars	Action taken
1	Online webinar should be conducted periodically	Webinars are frequently being conducted in the university.
2	SLM font size should be increased for more clear understanding	Font size of SLM was standardized can be accessed through learners contact number.
3	SLM Dispatch status	Students can trace their book dispatch status through docket number by contacting MPDD of University.
4	Some new courses should be offered in programs	Few more new courses were added in the curriculum as formal instructions were circulated about the suggestion through competent authority for addressing the issue.
5	Courses should also be offer in English	Reference materials are also provided to the learner in English Language.
6	New M.Sc. program in sciences should be added	Under purview.
7	Course fee should be collected in installments	Under purview.
8	Result should be declared on timely basis	All the results are declared within the stipulated time period.